

# Lewis Group Of Companies

Lewis Planned Communities • Lewis Retail Centers • Lewis Apartment Communities  
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**NEWS**

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## **Lewis Apartment Communities Receives National Multifamily Customer Service Award for Fourth Consecutive Year**

UPLAND, Calif., March 4, 2011 - Lewis Apartment Communities announced today that for the fourth consecutive year the company has been awarded the **National Multifamily Customer Service Award for Excellence – Category III**. The distinction is bestowed annually by the nationally recognized consulting and benchmarking firm CEL & Associates, Inc., which recognizes companies whose customer satisfaction levels are the best in the industry in the United States.

“We are truly honored to be recognized by CEL and our residents for the fourth year in a row,” stated Randall Lewis, Principal and Executive Vice President of Lewis Apartment Communities. “Our goal of hiring employees with a strong customer service orientation has resulted in a resident friendly atmosphere where exceptional service is the norm. This goal also ensures the maintenance of high standards of quality and redefines the apartment lifestyle for our guests. Our associates excel at recognizing our resident’s needs in order to provide specialized services that fit their lifestyles. This award is a tribute to the hard work and dedication of the Lewis Apartment Communities associates”.

Los Angeles-based CEL & Associates ranks companies in five classifications including Category I for companies with more than 75 properties; Category II for companies with 41 to 75 properties; Category III for companies with 31 to 40 properties; Category IV for companies with 21 to 30 properties; and Category V for companies with less than 21 properties. Additionally, individual properties are eligible for “A List” certificates. Lewis Apartment Communities was rated as the top company in Category III. Additionally, 21 of Lewis’s apartment communities received the individual “A List” distinction for outstanding customer service in 2010.

Lewis Apartment Communities individual “A List” properties include (in alphabetical order):

- Antelope Ridge, Sacramento CA
- Carmel Apartments, Rancho Cucamonga CA
- Carmel at Woodcreek West, Sacramento CA
- Crystal Cove Apartments, Las Vegas NV
- Del Mar, Rancho Cucamonga CA
- Del Mar II, Rancho Cucamonga CA
- Evergreen Apartments, Rancho Cucamonga CA

- Gramercy Park Duplexes, Sacramento CA
- Green Valley Apartments, Chino Hills CA
- Homecoming at Creekside, Sacramento CA
- Homecoming at Terra Vista, Rancho Cucamonga CA
- Homecoming at Eastvale, Mira Loma CA
- Mountainview, Rancho Cucamonga CA
- North Upland Terrace, Upland CA
- Rosemont Duplexes, Sacramento CA
- Sahara West Apartments, Las Vegas NV
- Sunscape II, Alta Loma CA
- The Sycamores, Vacaville CA
- Villa Capri, Rancho Cucamonga CA
- Village Green, Covina CA

“Your commitment to the highest level of quality and service to residents has resulted in your *Best In The Industry* ranking for 2010. This is indeed an honor your entire organization has earned through hard work and a dedication to service excellence.” said Christopher E. Lee, president and CEO of CEL & Associates.

The “A List” is determined based upon the survey results of hundreds of thousands of residents nationwide. The primary goals of the awards program are to recognize firms that provide superior service to its customers, build industry awareness that quality and service can impact a company’s bottom line and to set national benchmarks so others can measure success.

#### **About Lewis Apartment Communities**

The Upland, California based Lewis Apartment Communities, a member of the Lewis Group of Companies, is a leader in multifamily development and management in California and Nevada. Lewis Apartment Communities has developed over 40 communities totaling more than 10,000 apartment homes.

The Lewis Group of Companies is one of the nation's largest privately-held real estate organizations engaged in the acquisition, ownership, development and management of residential and commercial real estate. Founded in 1955, the Lewis Group of Companies has also developed more than 56,000 homes, multiple master planned communities and more than 14 million square feet of retail, office and industrial space throughout California and Nevada.

For more information about Lewis Apartment Communities visit [www.lewisapartments.com](http://www.lewisapartments.com).